

## Dr. Jason Bennett Thatcher



Dr. Thatcher holds the Milton F. Stauffer Professorship in the Department of Management Information Systems at the Fox School of Business of Temple University. He holds faculty appointments at the Technical University of Munich and the Information Technology University-Copenhagen.

Jason studies *individual decision-making, strategic alignment* and *workforce* issues as they relate to the effective application of information technologies in organizations. His more recent projects direct attention to *cyber security and social media*.

Jason's work appears in journals such as *MIS Quarterly, Information Systems Research, Journal of Applied Psychology, Harvard Business Review*, and other outlets. Jason has published (or forthcoming) 20 papers in Financial Times 50 listed journals (about once a year) since earning his PhD. He has published (or conditionally accepted) 12 papers in *MIS Quarterly*, placing him in the top 20 or so active researchers in the Information Systems discipline.

Jason maintains a high impact research agenda. He appears on the *MIS Quarterly most prolific authors list* and was ranked as the *most productive scholar* on the AIS senior scholars list in 2014 and 2020 by AISResearchRankings.Org. Since earning his Ph.D. in 2002, he is ranked the *13th most productive scholar out of 9,000+ active faculty* in his discipline. According to GoogleScholar, Jason's work has been cited more than 9,000+ times.

Jason serves as Senior Editor at *Information Systems Research* and *Journal of the Association for Information Systems*. He has served as Senior Editor at the *MIS Quarterly* and *Decision Sciences* as well as an Associate Editor at *Information Systems Research*. He served on the editorial boards of *European Journal of Information Systems, Decision Sciences* and *IEEE Transactions on Engineering Management*. He was recognized as a *top Associate Editor* by *Information Systems Research*.

Jason has served as President of the Association for Information Systems (AIS). He has also served as President of SIG-ADIT and Past Chair of the DIGIT Workshop. He was the conference co-chair of AMCIS 2020 in Salt Lake City. Jason has served on the Advisory Board for the AIS Women's Network and the IS Job Index National Advisory Board. His work on behalf the community has been recognized by the Sandy Slaughter Service Award and AIS Fellow.

Dr. Thatcher's greatest pleasure is working with students. He teaches courses in Management Information Systems and Strategic Management. He won the College of Business and Behavioral Science 2008 Undergraduate Teaching Excellence Award at Clemson University. Jason was named to the Circle of Compadres by the KPMG foundation for contributions to mentoring minority Ph.D. students.

## JASON BENNETT THATCHER

Milton F. Stauffer Professorship  
Department of Management Information Systems  
Fox School of Business and Management  
Temple University

Speakman 210  
1810 N. 13th Street  
Philadelphia, PA 19122

Telephone: (864) 569-3066  
E-mail: [Jason.thatcher@temple.edu](mailto:Jason.thatcher@temple.edu)

### EDUCATION

Ph.D. in *Business Administration*. (2002). Florida State University, Tallahassee, FL.  
Master's in *Public Administration*. (1999). Florida State University, Tallahassee, FL.  
B.A. *Political Science*, Cum Laude. (1999). University of Utah, Salt Lake City, UT.  
B.A. *History*, Cum Laude. (1994). University of Utah, Salt Lake City, UT.

### RESEARCH

#### Major Journal Publications

1. Salge, C., Karahanna, E., and Thatcher, J.B. (Forthcoming). "When Chatbots Shape the Conversation: The Roles of Bots in Human Conversation." *MIS Quarterly*.
2. Li, J., Li, M., Wang, X., and Thatcher, J.B. (Forthcoming). "Implementing AI Orientation in Firms: The Effect of the CIO and Board of Directors." *MIS Quarterly*.
3. Burleson, J., Grover, V., Thatcher, J.B., and Sun, H. (Forthcoming) "Technology Repurposing: When Technology moves from Home to Work." *Journal of the AIS*.
4. Maier, C., Laumer, S., Thatcher, J.B., Sun, H., and Weitzel, T., (Forthcoming) "Why do people resume use? The Case of Information Technology and Return Migration." *Journal of the AIS*.
5. Schuetz, S., Lowry, P.B., Pienta, D., and Thatcher J.B. (Forthcoming). "Improving the design of information security messages by leveraging the effects of temporal distance and argument nature." *Journal of AIS*.
6. Wong, R., Chueng, C., Xiao, S., and Thatcher, J.B. (Forthcoming). "Standing up or standing by: Understanding bystanders' proactive reporting responses to online harassment." *Information Systems Research*.  
<https://doi.org/10.1287/isre.2020.0983>
7. Wright, R., and Thatcher, J.B. (2021). "Phishing Tests are Necessary. But They Don't Need to Be Evil." *Harvard Business Review*. Digital article: <https://hbr.org/2021/04/phishing-tests-are-necessary-but-they-dont-need-to-be-evil>
8. Prommegger, B., Bennett Thatcher, J., Wiesche, M., & Krcmar, H. (2021). "When your data has COVID-19: how the changing context disrupts data collection and what to do about it." *European Journal of Information Systems*, 30(1): 100-118. <https://orsociety.tandfonline.com/doi/pdf/10.1080/0960085X.2020.1841573>
9. Schuetz, S., Lowry, P.B., Pienta, D., and Thatcher J.B. (2020). "On the design of information security messages: The effects of temporal distance and argument nature." *Journal of Management Information Systems*. 37(3): 723-757. <https://doi.org/10.1080/07421222.2020.1790187>
10. Carter, M., Petter, S. Grover, V. and Thatcher, J.B. (2020). "IT Identity: A Measure and Empirical Investigation of its Utility to IS Research." *Journal of the AIS*. 21(5):2. <https://doi.org/10.17705/1jais.00638>

11. Chau, C.K., Ngai, E.W.T., Gerow, J.E., and Thatcher, J.B. (2020). "The effect of business-IT strategic alignment and IT governance on firm performance: A moderated polynomial regression analysis." *MIS Quarterly*. 44(4): 1679-1704. <https://doi.org/10.25300/MISQ/2020/12165>
12. Wade, J., Roth, P., Thatcher, J.B., and Dinger, M. (2020). "Social Media and Selection: How Talking Guns, Doctors, and Mary Jane Influence your Future." *MIS Quarterly*. 44(3): 1301-1357. <https://doi.org/10.25300/MISQ/2020/14119>
13. Carter, M., Petter, S., Grover, V., and Thatcher, J.B. (2020). "IT Identity: A Key Determinant of Feature Use and Exploratory Behaviors." *MIS Quarterly*. 44(3): 983-1021. <https://doi.org/10.25300/MISQ/2020/14607>
14. Pienta, D., Thatcher, J.B., and Johnston, A. (2020). "Protecting a Whale in a Sea of Phish." *Journal of Information Technology*. 35(3): 214-231 <https://doi.org/10.1177/0268396220918594>
15. Tams, S., Ahuja, M., Grover, V., and Thatcher, J.B. (2020). "Worker Stress in the Age of Mobility: A Moderated Mediation Model of Demands from Interruptions, Role-based Stress, and IT Use." *Journal of Strategic Information Systems*. 29(1): 101-59. <https://doi.org/10.1016/j.jsis.2020.101595>
16. Tams, S. Dulipovici, A., Thatcher, J.B., Craig, K., and Srite, M. (2020). "The Role of Basic Human Values in Knowledge Sharing: How Values Shape the Post-Adoptive Use of Electronic Knowledge Repositories." *Journal of the Association for Information Systems*. <https://doi.org/10.17705/1jais.00597>
17. Roth, P. L., Thatcher, J. B., Bobko, P., Matthews, K. D., Ellingson, J. E., & Goldberg, C. B. (2020). Political affiliation and employment screening decisions: The role of similarity and identification processes. *Journal of Applied Psychology*. 105(5): 472–486. <https://psycnet.apa.org/doi/10.1037/apl0000422>
18. Gupta, B., Loicono, E., Dutchak, G., and Thatcher, J.B. (2019). "A Field Based View on Gender in the Information Systems Discipline: Preliminary Evidence and an Agenda for Change." *Journal of the Association for Information Systems*. 20(12): 2. <https://doi.org/10.17705/1jais.00588>
19. Rossi, M., Muller-Bloch, C., Thatcher, J.B., and Beck, R., (2019). "Blockchain in Information Systems Research: Towards an Agenda for Future Research." *Journal of the Association for Information Systems*. 20(9): 14. <https://doi.org/10.17705/1jais.00571>
20. Sun, H., Wright R., and Thatcher, J.B. (2019). "Revisiting the Impact of System Use on Task Performance from an Adaptation and Complementarity Perspective." *Journal of the Association for Information Systems*. 20(4): 3. <https://doi.org/10.17705/1.jais.00539>
21. Wiesche, M., Joseph, D., Thatcher, J.B., Krcmar, H., and Gu, B. (2019). "MIS Quarterly Curation on IT Workforce Research." *MIS Quarterly Curations*. <https://www.misqresearchcurations.org/blog/2019/6/17/it-workforce>
22. Craig, K., Thatcher J.B., and Grover, V., (2019). "The IT Identity Threat: A Conceptual Definition and Operational Measure." *Journal of Management Information Systems*. 36(1): 259-288. <https://doi.org/10.1080/07421222.2018.1550561>
23. Polites, G.L., Serrano, C., Thatcher, J.B., and Mathews, K. (2018). "Understanding social networking site (SNS) identity from a dual systems perspective: an investigation of the dark side of SNS use." *European Journal of Information Systems*. 27(5): 600-621. <https://doi.org/10.1080/0960085X.2018.1457194>
24. Hovorka, D., Thatcher, J., Dennis, A., & George, J. F. (2018). "Informing Research: Celebrating 50 Years of Ideas and Science at HICSS." *Journal of the Association for Information Systems*. 19(10), 924-928. <https://doi.org/10.17705/1jais.00513>
25. Tams, S., Thatcher J.B., and Grover, V. (2018). "Concentration, Competence, Confidence, and Capture: An Experimental Study of Age, Interruption-based Technostress, and Task Performance." *Journal of the Association for Information Systems*. 19(9): 857-908. <https://doi.org/10.17705/1jais.00511>
26. Thatcher, J.B., Wright, R., Sun, H., Zagenczyk, T., and Klein, R. (2018). "Mindfulness in Information Technology Use: Three Empirical Studies." *MIS Quarterly*. 42(3): 831-847. <https://doi.org/10.25300/MISQ/2018/11881>

27. Tams, S., Thatcher, J.B. and Craig, C., (2018). "How and Why Trust Matters in Post-Adoptive Usage: The Mediating Roles of Internal and External Self-efficacy." *The Journal of Strategic Information Systems*. 27(2): 170-190. <https://doi.org/10.1016/j.jsis.2017.07.004>
28. Jensen, M., Dinger, M., Wright, R., and Thatcher, J.B. (2017). Training to Mitigate Phishing Attacks Using Mindfulness Techniques. *Journal of Management Information Systems*. 34(2): 597-626. <https://doi.org/10.1080/07421222.2017.1334499>
29. Roth, P., Goldberg, C., and Thatcher, J.B. (2017). "The Role of Political Affiliation in Employment Decisions: A Model and Research Agenda." *Journal of Applied Psychology*. 102(9): 1286. <https://psycnet.apa.org/doi/10.1037/apl0000232>
30. Roth, P., Bobko, J., Van Iddekinge, C., and Thatcher, J.B. (2016). "Social Media in Employee-Selection-Related Decisions: A Research Agenda for Uncharted Territory." *Journal of Management*. 42(1): 269-298. <https://doi.org/10.1177/0149206313503018>
31. Tripp, J., Riemenschneider, C., and Thatcher, J.B. (2016). "Job Satisfaction in Agile Development Teams: Agile Development as Work Redesign." *Journal of the Association for Information Systems*. 17(4): 267. <https://doi.org/10.17705/1jais.00426>
32. Lankton, N., McKnight, J.B., Wright, R., and Thatcher, J.B., (2016). "Incorporating Trust-in- Technology into Expectation Disconfirmation Theory." *Information Systems Research*. 27(1): 197-213. <https://doi.org/10.1016/j.jsis.2013.09.001>
33. Dinger, M., Thatcher, J.B., Treadway, D., and Stepina, L. (2015). "Does Professionalism Matter in the IT Workforce: An Empirical Examination of IT Professionals." *Journal of the Association for Information Systems*. 16(4): 281. <https://doi.org/10.17705/1jais.00392>
34. Gerow, J. Thatcher, J.B., and Grover, V. (2015). "Six Types of IT-Business Strategic Alignment: An Investigation of the Constructs and Their Measurement." *European Journal of Information Systems*. 24(5): 465-491. <https://doi.org/10.1057/ejis.2014.6>
35. Galluch, P., Grover, V., and Thatcher, J.B. (2015). "Interrupting the Workplace: Examining Stressors in an Information Technology Context." *Journal of the Association for Information Systems*. 16(1): 1. <https://doi.org/10.17705/1jais.00387>
36. Gerow, J., Grover, V., Thatcher, J.B., and Roth, P. (2014). "Looking Toward the Future of IT-Business Strategic Alignment through the Past: A Meta-Analysis." *MIS Quarterly*. 38(94): 1059-1085. <https://www.jstor.org/stable/26627966>
37. Tams, S., Ortiz, A., Hill, K., Thatcher, J.B., and Grover, V., (2014). "NeuroIS – Alternative or Complement to Existing Methods? Examining the Correlation between Neuroscience and Self-Reported Data." *Journal of the Association for Information Systems*. 15(10): 723. <https://doi.org/10.17705/1jais.00374>
38. Tams, S., Grover, V., and Thatcher, J.B. (2014). "Modern Information Technology in an Old Workforce: Toward a Strategic Research Agenda." *Journal of Strategic Information Systems*. 23(4): 284-304. <https://doi.org/10.1016/j.jsis.2014.10.001>
39. Wright, R.T., Jensen, M., Thatcher, J.B., Dinger M., and Marett, K. (2014). "Influence Techniques in Phishing Attacks: An Examination of Vulnerability and Resistance." *Information Systems Research*. 25(2): 385-400. <https://doi.org/10.1287/isre.2014.0522>
40. Lankton, N., McKnight, M., and Thatcher, J.B. (2014). "Incorporating Trust-in-Technology into Expectation Disconfirmation Theory." *Journal of Strategic Information Systems*. 23(2): 128-145. <https://doi.org/10.1016/j.jsis.2013.09.001>
41. Carter, M., Wright, R.T., Thatcher, J.B., and Klein, R. (2014). "Understanding Online Customers' Ties to Merchants: The Moderating Influence of Trust on the Relationship Between Switching Costs and E-Loyalty." *European Journal of Information Systems*. 23(1): 185-204. <https://doi.org/10.1057/ejis.2012.55>

42. Gerow, J., Ayyargi, R., Thatcher, J.B., and Roth, P. (2013). "Can we have fun @ work? The role of intrinsic motivation for utilitarian systems." *European Journal of Information Systems*. 22(3): 360-380.  
<https://doi.org/10.1057/ejis.2012.25>
43. Lankton, L., McKnight, D.M., and Thatcher, J.B. (2012). "The Moderating Effects of Privacy Restrictiveness and Experience on Trusting Beliefs and Habit: An Empirical Test of Intention to Continue Using a Social Networking Website." *IEEE Transactions on Engineering Management*. 59(4): 654-665.  
<https://doi.org/10.1109/TEM.2011.2179048>
44. Dinger, M., Thatcher, J.B., Stepina, L., and Craig, C. (2012). "The Grass is Always Greener on the Other Side: A Test of Present and Alternative Job Utility on IT Professionals' Turnover." *IEEE Transactions on Engineering Management*. 59(3): 364-378. <https://doi.org/10.1109/TEM.2011.2153204>
45. Chin, W., Thatcher, J.B., Wright, R. (2012). "Assessing Common Method Bias: Evaluating the ULMC Technique." *MIS Quarterly*. 36(3): 1003-1019. <https://doi.org/10.2307/41703491>
46. Ply, J., Moore, J., Williams, C., and Thatcher, J.B., (2012). "IS Employee Attitudes and Perceptions at Varying Levels of Software Process Maturity." *MIS Quarterly*. 36(2): 601-624. <https://doi.org/10.2307/41703469>
47. Polites, G.L., Roberts, N., and Thatcher, J.B. (2012). "Conceptualizing Models Using Multidimensional Constructs: A Review and Guidelines for their Use." *European Journal of Information Systems*. 21(1): 22-48.  
<https://doi.org/10.1057/ejis.2011.10>
48. McKnight, D.H., Carter, M., Thatcher, J.B., and Clay, P. (2011). "Trust in a Specific Technology: An Investigation of Its Components and Measures." *ACM Transactions on Management Information Systems*. 2(2): 1-15.  
<https://doi.org/10.1145/1985347.1985353>
49. Carter, M., Grover, V., and Thatcher, J.B. (2011). "The Emerging Role of CIO Technology Strategist." *MIS Quarterly Executive*. 10(1): 19-29.
50. Thatcher, J., McKnight, H., Aarsal, R., Baker, E., and Roberts, N. (2011). "The Role of Trust in Post-Adoption IT Exploration: An Empirical Examination of Knowledge Management Systems." *IEEE Transactions on Engineering Management*. 58(1): 56-70. <https://doi.org/10.1109/TEM.2009.2028320>
51. Zagenczyk, T.J., Scott, K.D., Gibney, R., Murrell, A.J., & Thatcher, J.B. (2010). "Social Influence and Perceived Organizational Support: A Social Networks Analysis." *Organizational Behavior and Human Decision Processes*. 111(2): 127-138. <https://doi.org/10.1016/j.obhdp.2009.11.004>
52. Pak, R., Price, M., and Thatcher, J.B. (2009). "Age-Sensitive Design of Online Health Information: Comparative Usability Study." *Journal of Medical Internet Research*. 11(4):e45. <https://doi.org/10.2196/jmir.1220>
53. Thatcher, J.B., Zimmer, J.C., Gundlach, M.J. and McKnight, D.H. (2008). "Individual and Human-Assisted Computer Self-Efficacy: An Empirical Investigation." *IEEE Transactions on Engineering Management*. 55(4): 628-644. <https://doi.org/10.1109/TEM.2008.927825>
54. Treadway, D.C., Ferris, G.R., Duke, A.B., Adams, G.L., and Thatcher, J.B. (2007). "The Moderating Role of Subordinate Political Skill on Supervisor's Impressions of Subordinate Ingratiation and Ratings of Subordinate Interpersonal Facilitation." *Journal of Applied Psychology*. 92(3): 848-855.  
<https://psycnet.apa.org/doi/10.1037/0021-9010.92.3.848>
55. Chan, Y.E., Sabherwal, R., and Thatcher, J.B. (2006). "Antecedents to Strategic Alignment: An Empirical Investigation." *IEEE Transactions on Engineering Management*. 53(1): 1-22.  
<https://doi.org/10.1109/TEM.2005.861804>
56. Thatcher, J.B., Brower, R.S., and Mason, R. (2006). "Organizational Fields and the Diffusion of Information Technologies Within and Across the Nonprofit and Public Sectors: A Preliminary Theory." *American Review of Public Administration*. 36(4): 437-454. <https://doi.org/10.1177/0275074006286704>
57. Ahuja, M.K. and Thatcher, J.B. (2005). "Moving Beyond Intentions and Toward the Theory of Trying: Effects of Work Environment and Gender on Post-Adoption Information Technology Use." *MIS Quarterly*. 29(3): 429-461.  
<https://doi.org/10.2307/25148691>

58. Thatcher, J.B., Stepina, L.P., and Boyle, R. (Winter/Spring 2003). "Examining the Influence of Attitudes, Job Characteristics, and External Markets: An Empirical Study of Information Technology Worker Turnover." Journal of Management Information Systems. 19(3): 231-261. <https://doi.org/10.1080/07421222.2002.11045736>
59. Thatcher, J.B. and Perrewe, P. (2002). "An Empirical Examination of Traits as Antecedents to Computer Self-Efficacy and Computer Anxiety." MIS Quarterly. 26(4): 381-396. <https://doi.org/10.2307/4132314>

### **Additional Journal Publications**

60. Mattke, J., Maier, C. Weitzel, T., Gerow, J., and Thatcher, J.B. (Minor Revision). "Qualitative Comparative Analysis (QCA) In Information Systems Research: Status Quo, Guidelines, and Future Directions." Communications of the Association for Information Systems.
61. Mattke, J., Maier, C. Weitzel, T., and Thatcher, J.B. (Forthcoming). "Qualitative Comparative Analysis in the Information Systems Discipline: A literature review and methodological recommendations." Internet Research.
62. Tams, S., Ahuja, M., Grover, V. and Thatcher, J.B. (Forthcoming). Grappling with Modern Technology: Interruptions Mediated by Mobile Devices Impact Older Workers Disproportionately. Information Systems and e-Business Management.
63. Buxmann, P., Hess, T., and Thatcher, J.B. (2019) "AI-Based Information Systems" Business & Information Systems Engineering. 61(4): 545-547. <https://doi.org/10.1007/s12599-020-00675-8>
64. Nability-Grover, T., Cheung, C.M.K., and Thatcher, J.B., "Inside out and outside in: How the COVID-19 pandemic affects self-disclosure on social media." International Journal of Information Management (2020): 102188. doi: [10.1016/j.ijinfomgt.2020.102188](https://doi.org/10.1016/j.ijinfomgt.2020.102188)
65. Wade, J., Dinger, M., & Thatcher, J. B. (2020). A Great Escape: The Effect of Negative Public Affiliation on Belongingness to Virtual Communities. Communications of the Association for Information Systems, 47, pp-pp. <https://doi.org/10.17705/1CAIS.04710>
66. Jones, M. C., Srite, M., Chandrasekaran, R., Iyer, L. S., Kayworth, T., & Thatcher, J. B. (2019). "Getting Information Systems Programs Classified as STEM: A U.S.-based Perspective from an AIS Task Force Study and Panel Discussion." Communications of the Association for Information Systems. 44(1): 23 <https://doi.org/10.17705/1CAIS.04423>
67. Buxmann, P., Hess, T., and Thatcher, J.B. (2019) "AI-Based Information Systems: A Call for Research Contributions," Business & Information Systems Engineering. 61(4): 545-547. <https://doi.org/10.1007/s12599-019-00606-2>
68. Chua, C., Thatcher, J.B., Niederman, F., Chan, Y.E., and Davidson, E. (2018). "ICIS 2017 Panel Report: Break your shackles! Emancipating Information Systems from the Tyranny of Peer Review." Communications of the Association for Information Systems. 43(1): 25. <https://doi.org/10.17705/1CAIS.04325>
69. Dennis, A., George, J.F., Joshi, K.D., Recker, J., and Thatcher, J.B. (2018). "Celebrating HICSS50: The Past, Present, and Future of HICSS Conference." Communications of the Association for Information Systems. 43(1): 38. <https://doi.org/10.17705/1CAIS.04338>
70. Thatcher, J., Pu, W., & Pienta, D. (2018). IS Information Systems a (Social) Science?. Communications of the Association for Information Systems. 43(1): 11. <https://doi.org/10.17705/1CAIS.04311>
71. Williams, C., Fedorowicz, J., Kavanaugh, A., Mentzler, K., Thatcher, J.B., and Xu, J. (2018). "Leveraging Social Media: The Community Policing Case." Government Information Quarterly. 35(2): 210-222. <https://doi.org/10.1016/j.giq.2018.03.001>
72. Gerow, J., Grover, V., and Thatcher, J.B., (2017). "Can Political Skill Enhance Business and IT Knowledge?" Information Systems Management. 34(2): 157-171. <https://doi.org/10.1080/10580530.2017.1288525>
73. Beck, R., Avital, M., Rossi, M., and Thatcher J.B., (2017). "Blockchain Technology in Business and Information Systems Research." Business & Information Systems Engineering. 59(6): 381-384. <https://doi.org/10.1007/s12599-017-0505-1>

74. Mazer, J., Dutchak, G., and Thatcher, J.B. (2017). "Social Media Listening and Title IX Training Crisis: Implications for Discourse of Renewal." *Communications Teacher*. 31(3): 125-130. <https://doi.org/10.1080/17404622.2017.1314524>
75. Gerow, J., Grover, V. and Thatcher, J.B. (2016). "Alignment's Nomological Network: Theory and Evaluation." *Information & Management*. 53(5): 541-553. <https://doi.org/10.1016/j.im.2015.12.006>
76. AlMarzouq, M., Grover, V., and Thatcher, J.B. (2015). "The Role of Development Structure in Performance of Open Source Software Communities: An Information Processing View." *Decision Support Systems*. 80: 27-41. <https://doi.org/10.1016/j.dss.2015.09.004>
77. Zimmer, C., Craig, C., Tams, S., Thatcher, J.B., and Pak, R. (2015). "The Role of Age in Task Performance: Examining Curvilinear and Interaction Effects of User Age, Expertise, and Interface Design on Mistake-making." *Journal of Business and Economics*. 85(4): 323-348. <https://doi.org/10.1007/s11573-015-0762-8>
78. Tams, S., Thatcher, J.B., Grover, V., and Pak, R. (2015). "Selective Attention as a Protagonist in Contemporary Workplace Stress: Implications for the Interruption Age." *Anxiety, Stress, and Coping*. 28(6): 663-686. <https://doi.org/10.1080/10615806.2015.1011141>
79. Johnson, R., Veltri, N., and Thatcher, J.B. (2015). "Beliefs and Attributions toward Computing Technology: The Moderating Role of Social Cues in Interfaces." *Journal of Organizational and End-User Computing*. 27(3): 27-54. <https://doi.org/10.1080/10615806.2015.1011141>
80. Appleford, J., Bottum, J., and Thatcher, J.B. (2014). "Understanding the Social Web: An Interdisciplinary Research Agenda for Information Systems." *Data Base for Advances in Information Systems*. 45(1): 29-37. <https://doi.org/10.1145/2591056.2591059>
81. Baker, E., Thatcher, J.B., Gundlach, M., and McKnight, D.M., (2014). "The Influence of Social Aversion and Trust in Technology on Computer Self-Efficacy, Computer Anxiety, and Antecedents to IT Use." *Journal of Organizational and End User Computing*. 26(1): 1-26. <https://doi.org/10.4018/joeuc.2014010101>
82. Firth, D., Germonprez, M., and Thatcher, J.B. (2014). "Managing your PhD Student Career: How to Prepare for the Job Market." *Communications of the Association for Information Systems*. Vol. 14. Article 1. <https://doi.org/10.17705/1CAIS.03405>
83. Loiacono, E., Urquhart, C., Beath, C., Craig, A., Thatcher, J., Vogel, D., and Zigurs, I. (2013). "Thirty Years and Counting: Do We Still Need The ICIS Women's Breakfast?" *Communications of the Association for Information Systems*. Vol. 33, Article 7. <https://doi.org/10.17705/1CAIS.03306>
84. Mellott, M., Thatcher, J.B., and Roberts, N.H., (2013). "Electronic Medical Record Policy Compliance in a Combat Environment: A Longitudinal Investigation." *Health Systems*. 2(3): 147-161. <https://doi.org/10.1057/hs.2013.2>
85. Thatcher, J.B., Carter, M., Li, X., and Rong, G. (2013). "A Classification and Investigation of Trustees in B-to-C E-Commerce: General vs. Specific Trust." *Communications of the Association for Information Systems*. Vol. 13. Article 4. <https://doi.org/10.17705/1CAIS.03204>
86. Mellott, M., Thatcher, J.B., Roberts, N.R., and Carter, M. (2012). "An Examination of the Role of Military Medical Chief Information Officer." *Military Medicine*. 177(7): 850-855. <https://doi.org/10.7205/MILMED-D-12-00013>
87. Thatcher, Jason; Dinger, Michael; and George, Joey F. (2012). "Information Technology Worker Recruitment: An Empirical Examination of Entry-Level IT Job Seekers' Labor Market," *Communications of the Association for Information Systems*. Vol. 31, Article 1. <https://doi.org/10.17705/1CAIS.03101>
88. Wright, R., Campbell, D., Thatcher, J.B., and Roberts, N.H. (2012). "Operationalizing Multidimensional Constructs in Structural Equation Modeling: Recommendations for IS Research." *Communications of the AIS*. 30: Article 23. <https://doi.org/10.17705/1CAIS.03023>
89. Li, X., Rong, G., and Thatcher, J.B. (2012). "Does Technology Trust Substitute for Interpersonal Trust? Ruminations on Technology Trust's Influence on Individual Decision-Making." *Journal of Organizational and End User Computing*. 24(2): 18-38. <https://doi.org/10.4018/joeuc.2012040102>

90. Carter, P., Thatcher, J.B., Marett, L.K., Chudoba, K.M. (2012). "Post-Acceptance Intentions and Behaviors: An Empirical Investigation of Information Technology Use and Innovation." Journal of Organizational and End User Computing. 24(1): 1-20. <http://doi.org/10.4018/joeuc.2012010101>
91. Dinger, M., Klein R., and Thatcher, J.B. (2011). Creating Consumer Value through Physical and Digital Product Bundles: One Firm's Approach. Drake Management Review. 1(1): 12-23.
92. Galluch, P. and Thatcher, J.B. (2011). "Maladaptive vs. Faithful Use of Internet Applications in the Classroom: An Empirical Examination." Journal of Information Technology Theory and Application (JITTA). 12(1): Article 1.
93. Mellott, M., Roberts N., and Thatcher J.B., (2011). "An Examination of the Deployed Inpatient Electronic Medical Record." The AAMA Executive Online. September/October.
94. Gerow, J., Grover, V., Roberts, N., and Thatcher, J.B. (2011). "The Diffusion of Second Generation Statistical Techniques in Information Systems Research from 1990-2008." Journal of Information Technology Theory and Application (JITTA). 11(4): 5.
95. Featherman, M., Wright, R., Thatcher, J.B., Zimmer, J.C., and Pak, R. (2011). "The Influence of Interactivity on E- Offerings: An Empirical Examination of Benefits and Risks." AIS Transactions on Human-Computer Interaction. 3(1): 1-25.
96. Gerow, J., Galluch, P., and Thatcher, J.B. (2010). "To Slack or Not to Slack: Internet Usage in the Classroom." Journal of Information Technology Theory and Application (JITTA). 11:3, Article 2.
97. Dinger, M.D., Thatcher, J.B., and Stepina, L.P. (2010). "An Investigation of Work-Family Conflict among IT Professionals: Job Characteristics, Individual Values and Management Practices." Journal of Organizational Computing and Electronic Commerce. 20(1): 91-121. <https://doi.org/10.1145/1355238.1355271>
98. Niederman, F., and Thatcher, J.B. (2010). "Trends in Organizational Computing and E-Commerce Professionals." Journal of Organizational Computing and Electronic Commerce. 20(1): 1-6. <https://doi.org/10.1080/10919390903488389> \* Editorial preface to the special issue.
99. Arsal, R., Thatcher, J.B., Zagenczyk, T., McKnight, D.H., and Ahuja, M. (2009). "Organizational Factors and Information Technology Use: Tying Perceptions of the Organization to Perceptions of IT." Journal of Organizational and End User Computing. 21(3): 37-59. <http://doi.org/10.4018/joeuc.2009070103>
100. Roberts, N., Thatcher, J.B., and Grover, V. (2009). "Advancing Operations Management Theory Using Exploratory Structural Equation Modeling Techniques." International Journal of Production Research. 1-25. <https://doi.org/10.1080/00207540902991682>
101. Roberts, N. and Thatcher, J.B. (2009). "Conceptualizing and Testing Formative Constructs: Tutorial and Annotated Example." The DATA BASE for Advances in Information Systems. 40(3): 9-39. <https://doi.org/10.1145/1592401.1592405>
102. Li, X., Rong, G., and Thatcher, J.B. (2009). "Fostering Purchase Intention: An Empirical Investigation of the Influence of Appearance and Functionality on Consumers' Swift Trust in a Web Vendor." Journal of Organizational and End User Computing. 21(1): 88-108. <https://doi.org/10.4018/joeuc.2009092205>
103. Srite, M., Thatcher, J.B., and Galy, E. (2008). "Does Within-Culture Variation Matter? An Empirical Study of Computer Usage." Journal of Global Information Management. 16(1): 1-25. <https://doi.org/10.4018/jgim.2008010101>
104. Grover, V., Henry, R., and Thatcher, J.B. (2007). "Fix IT-Business Relationships Through Better Decision Rights." Communications of the ACM. 50(12): 80-86. <https://doi.org/10.1145/1323688.1323699>
105. Galy, E., Liao, Q., Adams, G.L., and Thatcher, J.B. (2007). "Organizational Change and Capability: Reconfiguration in Information Technology Innovation." International Journal of Information Systems and Change Management. 2(3): 217-231.
106. Thatcher, J.B., Loughry, M., Lim, J., and McKnight, D.H. (2007). "The Effects of Personality, Beliefs, and Social Support on Internet Anxiety." Information and Management. 44(4): 353-363. <https://doi.org/10.1016/j.im.2006.11.007>



107. Thatcher, J.B., Liu, Y., Stepina, L.P., Treadway, D.C., and Goodman, J.B. (2006). "IT Worker Turnover: An Empirical Examination of Intrinsic Motivation." *The DATA BASE for Advances in Information Systems*. 37(2-3): 133-146. <https://doi.org/10.1145/1161345.1161361>
108. Dickey, M. H., Wasko, M. M., Chudoba, K. M., and Thatcher, J.B. (2006). "Do You Know What I Know?: A Shared Understandings Perspective on Text-Based Communication." *Journal of Computer-Mediated Communication*. 12(1): 66-87. <https://doi.org/10.1111/j.1083-6101.2006.00315.x>
109. Mao, E., Srite, M., Thatcher J.B., and Yaprak, O. (2005). "A Research Model for Mobile Phone Service Behaviors: Empirical Validation in the U.S. and Turkey." *Journal of Global Information Technology Management*. 8(4): 7-28.  
\*Author order alphabetical - all authors contributed equally.
110. Lim, J., Klein, R., and Thatcher, J.B. (2005). "Good Technology, Bad Management: A Case Study of the Satellite Telephone Industry." *Journal of Information Technology Management*. 16(2): 48-56.
111. Thatcher, J.B. and George, J.F. (2004). "Commitment, Trust, and Social Involvement: An Exploratory Study of Antecedents to Web Shopper Loyalty." *The Journal of Organizational Computing and E-Commerce*. 14(4): 243-268.
112. Loughry, M. L. and Thatcher, J.B. (2004). "Lessons Learned for Technology Implementation: \$40 Million Frustrations at the DMV." *Journal of Information Technology Management*. 15(1-2): 34-38.
113. Thatcher, J.B., Srite, M., Stepina, L.P., and Liu, L. (2003). "Culture, Overload, and Personal Innovativeness with Information Technology: Extending the Nomological Net." *Journal of Computer Information Systems*. 44(1): 74-82.
114. Thatcher, J.B., Srite, M., Diakourakis, E., and Kuhlmeier, D. (2001). "Synthesizing Structuration and Institutional Theory: Three Cases." *Australian Journal of Information Systems*. 8(2): 32-39.

#### **Refereed Conference and Workshop Proceedings**

1. Nability-Grover, T., Thatcher, J.B., Jonson, A.C. (2020). "Reconceptualizing Online Self-Disclosure: Measure Development and Validation." In the proceedings of the DIGIT 2020 workshop, Hyderabad, India.
2. Greulich, M., Lins, S., Pienta, D., Thatcher, J.B., and Sunyaev, A. (2020). "Towards Perplexity in Cybersecurity: An Exploratory Study." In the Proceedings of the Workshop on Information Security and Privacy, Hyderabad, India. \*\* Best Student Paper Award
3. Wade, J.T., Dinger, M., Carter, M., Dinger, S., and Thatcher, J.B. (2020). "The Affect Effect: State Affect, Cognitions and IT Usage." In the Proceedings of the Southern Association for Information Systems, Myrtle Beach, SC.
4. Promegger, B., Wiesche, M., Krcmar, H., and Thatcher, J.B. "The Training Paradox of IT Professionals - Who Leaves, Who Stays?" In the Proceedings of the International Conference on Information Systems. Hyderabad, India.
5. Forsgren, N., Rothenberger, M., Humble, J., Thatcher, J.B., and Smith, D. (2020). A Taxonomy of Software Delivery Performance Profiles: Investigating the Effects of DevOps Practices. In the Proceedings of the Americas Conference on Information Systems. Salt Lake City, UT.
6. Przybilla, L., Weische, M., Krcmar, J., and Thatcher, J.B. (2020). "Conceptualizing Fluid Team Membership and Its Effects in IT Projects: A Preliminary Model." In the Proceedings of the European Conference on Information Systems. Marrakech, Algeria.
7. Pienta, D., Tams, S., and Thatcher, J.B. (2020). "Can Trust be Trusted in Cybersecurity?" In the Proceedings of the Hawaii International Conference on Systems Sciences. Maui, HI.
8. Roth, P., Bobko, P., Thatcher, J.B., and Pu, W., (2019). "Political Affiliation in Resumes: Loathing, Disidentification, and the Dark Side of Assessment." In the Proceedings of the Academy of Management.
9. Wiedemann, A., Wiesche, M., Thatcher, J. B., & Gewald, H. (2019). A Control-Alignment Model for Product Orientation in DevOps Teams—A Multinational Case Study. In the Proceedings of the International Conference on Information Systems.

10. Pienta, D., Thatcher, J. B., & Johnston, A. C. (2018). "A Taxonomy of Phishing: Attack Types Spanning Economic, Temporal, Breadth, and Target Boundaries." In the Proceedings of the 13th Pre-ICIS Workshop on Information Security and Privacy. San Francisco, CA.
11. Green, A., Parrish, J., Smith, J. N., & Thatcher, J. B. (2018). "SNS Use, Risk, and Executive Behavior." In the Proceedings of the Pre-ICIS Workshop on Information Security and Privacy. San Francisco, CA.
12. Pu, W., Li, S., Wade, J., & Thatcher, J. (2018). "Turning the Negative Affiliation Around: Looking Glass Self in Online Community Platforms." In the Proceedings of the International Conference on Information Systems. San Francisco, CA
13. Bapna, R., Burtch, G., Hong, Y., Sun, T., and Thatcher, J.B. (2018). "Lab experiment and field experiment in the digital age: Friend or foe?" In the Proceedings of the International Conference on Information Systems. San Francisco, CA
14. Ciriello, R., Beck, R., and Thatcher, J.B. (2018). "The Paradoxical Effects of Blockchain Technology on Social Networking." In the Proceedings of the International Conference on Information Systems. San Francisco, CA.
15. Pienta, D., Thatcher, J., Sun, H., & George, J. (2018). "Information Systems Betrayal: When Cybersecurity Systems Shift from Agents of Protection to Agents of Harm." In the Proceedings of the Pacific Asia Conference on Information Systems. Yokohama, JP.
16. Esposito, M., Roth, P., and Thatcher, J.B. (2018). Esposito, M., Roth, P., & Thatcher, J. (2018). "Signaling your Religion: How Strength of Religious Identity Presentation over Social Media Effects Hireability Assessments." In the Proceedings of the Americas Conference on Information Systems. New Orleans, LA.
17. Avudaiappan, N., Herzog, A., Kadam, S., Du, Y., Thatche, J.B., & Safro, I. (2017). Detecting and summarizing emergent events in microblogs and social media streams by dynamic centralities. In the Proceedings of the IEEE International Conference on Big Data.
18. Tams, S., Grover, V., Thatcher, J.B., and Ahuja, M. (2018). "When modern technologies meet ageing workforces: older workers are more affected by demands from mobile interruptions than their younger counterparts." In the Proceedings of the Hawaii International Conference on Systems Sciences. Maui, HI.
19. Srite, M., Chandrasekaran, R., Iyer, L., Kayworth, T., Thatcher, J.B., and Jones, M. (2018). "Getting Information Systems Programs Classified as STEM." In the Proceedings of the Americas Conference on Information Systems. Boston, MA.
20. Compeau, D., Correia, J., and Thatcher, J.B. (2017) "Implications of Technological Progress for the Measurement of Technology Acceptance Variables: The Case of Self-Efficacy." In the Proceedings of the International Conference on Information Systems. Seoul, KR.
21. Johnson, R. Thatcher, J.B., and Gerow, J. (2017). "A Meta-Analytic Review of Computer Self-Efficacy and Agenda for Future Research." In the Proceedings of the Academy of Management Proceedings. Atlanta, GA.
22. Pu, W., Li, S. and Thatcher, J.B., (2017). "Self-disclosure & SNS Platforms: The Impact of SNS Transparency." International Conference on Information Systems. Seoul, KR.
23. Roth, P. L., Thatcher, J.B., Bobko, P., Matthew, K., Ellingson, J., & Goldberg, C. (2017). "Political Affiliation and Employment Screening: The role of similarity and disidentification." In the Proceedings of the Academy of Management Proceedings. Atlanta, GA.
24. Correia, J., Compeau, D., & Thatcher, J.B. (2016). Implications of Technological Progress for the Measurement of Technology Acceptance Variables: The Case of Self-efficacy. In the Proceedings of the The Diffusion Diffusing Interest Group in Information Technology. Dublin, Ireland.
25. Pienta, D., Sun, H., and Thatcher, J.B., (2016) "Habitual and Misplaced Trust: The Role of the Dark Side of Trust Between Individual Users and Cybersecurity Systems." In the Proceedings of the International Conference on Information Systems. Dublin, Ireland.
26. The Role of George, J., Marett, L.K., Harrison, A., Derrick, D. and Thatcher, J.B. (2016). "The Dark Internet: Without Darkness There is No Light". In the Proceedings of the Americas Conference on Information Systems. San Diego, CA.

27. Tremblay, M., Goes, P., Gupta, A., Rai, A., and Thatcher, J.B., (2016). "Evaluating Tenure Cases for Scholars Active in Emergent or Non-mainstream IS research topics." In the Proceedings of the Americas Conference on Information Systems. San Diego, CA.
28. Gerow, J., Grover, V., and Thatcher, J.B. (2016). "The Influence of Political Skill on Knowledge." In the Proceedings of the Americas Conference on Information Systems. San Diego, CA.
29. Pu, W., Li, S. and Thatcher, J.B., (2016). "Self-disclosure & SNS Platforms: The Impact of Transparency, Accountability & Culture." In the Proceedings of the Americas Conference on Information Systems. San Diego, CA.
30. Wade, J., and Thatcher, J.B. (2016). "On Here, I'm Team Jacob: Exploring Feelings of Belongingness in Virtual Communities." In the Proceedings of the Americas Conference on Information Systems. San Diego, CA.
31. Schuetz, S., Lowry, P., and Thatcher, J. (2016). "Defending Against Spear-Phishing: Motivating Users Through Fear Appeal Manipulations." In the Proceedings of the Pacific Asia Conference on Information Systems. Chiayi, Taiwan.
32. Tuunanen, V., Krcmar, H., and Thatcher, J.B. (2016). "Why Should You Belong to the Association for Information Systems." In the Proceedings of the European Conference on Information Systems. Istanbul, Turkey.
33. Wade, J., and Thatcher, J.B. (2016). "On Here, I'm Team Jacob." Examining Feelings of Belongingness and Brand Congruity in Virtual Communities." In the Proceedings of the Southern AIS, St. Augustine, Florida.
34. Williams, C., Fedorowicz, J., Haughton, D., Kavanaugh, A., and Thatcher, J.B. (2015). "Social Media and Community Policing." In the Proceedings at the American Political Science Association, San Francisco, CA.
35. Tams, S., Thatcher, J.B., and Ahuja, M. (2015). "The Impact of Interruptions on Technology Usage: Exploring Interdependencies between Demands from Interruptions, Worker Control, and Role-based Stress." In the Proceedings of the Gmunden Retreat on NeuroIS 2015, Gmunden, Austria.
36. Tams, S., Hill, K., and Thatcher, J.B. "Contextual Factors in Post-Adoption: Applying the Model of Proactive Work Behavior to the Study of End-User Innovation." In the Proceedings of the Americas Conference on Information Systems, San Juan, Puerto Rico.
37. Tams, S. Thatcher, J.B., and Grover, V. (2015). "Concentration, Competence, Confidence, and Capture: Examining the Role of Age in Interruption-based Technostress using Neuroscience Methods." In the Proceedings of Fifth Annual Decision Neuroscience Symposium, MIT, Boston, MA.
38. Wright, R.T. Marett, L.K., and Thatcher, J.B. (2014). "Extending E-Commerce Deception Theory to Phishing." In the Proceedings of the International Conference on Information Systems, Auckland NZ.
39. Matthews, K. D., Thatcher, J. B., Sun, H., & Roth, P. L. (2014). "Working Toward a Post-Adoptive Model (PAM): A Meta-Analysis of Post-Adoptive System Use." In the Proceedings of the DIGIT Workshop, Auckland, New Zealand.
40. Chin, W., Thatcher, J.B., Wright, R.T., and Steel, D. (2014). "Controlling for Common Method Variance in PLS Analysis: An Empirical Test of the Measured Latent Marker Variable Approach." In the Proceedings of the PLS Congress, Paris, France.
41. Carter, L., Thatcher, J.B., Wright, R. (2014). "Social Media and Emergency Management: Exploring State and Local Tweets." In the Proceedings of the Hawaii International Conference on System Sciences (HICSS).
42. Parra, Fernando, et al. (2013). "What is the Correlation between Twitter, Polls and the Popular Vote in the 2012 Presidential Election?" In the Proceedings of the American Political Science Association.
43. Appleford, S.J. and Thatcher, J.B., (2013). Using the Social Web to Explore Contemporary Remembrance of the Civil War. In the Proceedings of Digital Humanities 2013. Lincoln, Nebraska, July 16-19, 2013.
44. Jensen, M., Dinger, M., Wright, R., and Thatcher, J.B. Training to Mitigate Threats from Customized Phishing Attacks. (2012). In the Proceedings of The Hawaii International Conference on System Sciences (HICSS).
45. Appleford, S.J., and Thatcher, J.B. (2012). "Social Media as Big Data: Visualizing the 2012 Election as a Case Study for the Humanities." In the Proceedings of the Chicago Colloquium on Digital Humanities and Computer Science. University of Chicago, Chicago, Illinois, November 17-19, 2012.

46. Gerow, J., Grover, V., and Thatcher, J.B., (2012). "Do CIOs Have What It Takes to Influence the Executive Team's Commitment to IT Initiatives?" In the Proceedings of Americas Conference on Information Systems 2012, Seattle, WA.
47. Chin, W., Wright, R., Thatcher, J.B., and Steel, D. (2012). "A Proposed Solution to Common Method Bias in Partial Least Squares." In the Proceedings of the 7<sup>th</sup> International Conference on Partial Least Squares and Related Methods, Houston, Texas.
48. Tams, S., Thatcher, J.B., and Srite, M. (2012). "Examining the Impact of Cultural Values on the Post-Adoptive Use of Knowledge Management Systems." In the Proceedings of the 20<sup>th</sup> European Conference on Information Systems, Barcelona, Spain.
49. Johnson, R., Bureson, J., and Thatcher, J.B., (2012). "Moving Beyond Automation: A Framework and Research Agenda for Studying the Role of Information Systems in e-HR." In the Proceedings of the Southern Association for Information Systems, Atlanta, Ga.
50. Wade, J., Carter, M., and Thatcher, J.B., (2011). "More than a Feeling: Understanding How Moods and Cognitions Influence Post-Adoptive Behavior". In the Proceedings of the DIGIT 2010 Workshop, Shanghai, China.
51. Carter, M., Clements, J., Thatcher, J.B., and George, F. (2011). "Unraveling the Paradox of the Active User: Determinants of Individuals Innovation with IT-Based Work Routines." In the Proceedings of the Americas Conference on Information Systems, Detroit, MI.
52. Tams, S., Craig, K., Panning, J., and Thatcher, J.B., (2011). "Coping with Interruptions in Computer-Mediated Environments: The Role of Computer Experience." In the Proceedings of the Americas Conference on Info
53. Information Systems, Detroit, MI.
54. Mellot, M., Roberts, N., and Thatcher, J.B., (2011). "Control Mechanisms and Deployed Electronic Medical Record Policy Compliance: A Principal-Agent Perspective" In the Proceedings of the Midwest Political Science Association, Chicago, IL.
55. Carter, M., Thatcher, J.B., Applefield, C., and McAlpine, J. (2011). "What Cell Phones Mean in Young People's Daily Lives and Social Interactions." In the Proceedings of the Southern Association of Information Systems Conference, Atlanta, GA.
56. Carter, M. and Thatcher, J.B., (2010). "Understanding the Relationship between Goal-Directed Intentions and Post-Adoptive IT Behaviors: The Moderating Influence of Image Compatibility". In the Proceedings of the DIGIT 2010 Workshop, St. Louis, Mo.
57. Tams, S. Thatcher, J.B., and Srite, M. (2010). "Why People Routinely Share Their Knowledge: Examining the Influence of Cultural Values on the Routine Use of Knowledge Management Systems". In the Proceedings of the DIGIT 2010 Workshop, St. Louis, Mo.
58. Thatcher, J.B., Wright, R. and Leap, T. (2010). "Old Wine in New Bottles: Investigating how Information Technology is Enabling "Old Criminals" to access "New Venues." In the Proceedings of the Americas Conference on Information Systems, Lima, Peru.
59. Craig, K., Tams, S., Thatcher, J.B., and Clay, P. (2010). "Integrating Trust in Technology and Computer Self-Efficacy with the Post-Adoption Context: An Empirical Examination." In the Proceedings of the Americas Conference on Information Systems, Lima, Peru.
60. Carter, M., Klein, R., Thatcher, J.B., and Wright, R. (2009). "Switching Costs and Loyalty: Understanding How Trust Moderates Online Consumers' Ties to Merchants" In the Proceedings of the Eighth Annual HCI Workshop, Phoenix, Arizona. (Author Order Alphabetical).
61. Gerow, J., Ayyargi, R., Thatcher, J.B., and Roth, P. (2009). "Is Intrinsic Motivation as Important in Utilitarian Systems as It Is in Hedonic Systems? A Preliminary Meta-Analysis." In the Proceedings of the Americas Conference on Information Systems, San Francisco, CA.
62. Li, L., Rong, G. and Thatcher, J.B., (2009). "Do We Trust the Technology? Or People? Or Both? Ruminations on Technology Trust." In the Proceedings of the Americas Conference on Information Systems, San Francisco, CA.

63. Ply, J.K., Moore, J.E., and Thatcher, J.B. (2009). "Impact of Organizational Maturity on Software Professionals' Attitudes and Perceptions." In the Proceedings of the Software Engineering Professionals Group (SEPG) Conference, San Jose, CA.
64. Ply, J.K., Moore, J.E., and Thatcher, J.B. (2008). "Impact of the Journey: IS Employee Attitudes and Perceptions at Organizations Climbing the CMM Ladder." In the Proceedings of the International Conference on Information Systems (ICIS), Paris, France.
65. Thatcher, J.B., Srite, M., Baker, E.W., Stepina, L., and Mao, E. (2008). "IT Worker Turnover: A Cross-Cultural Study of the United States and Saudi Arabia." In the Proceedings of the Global Information Technology Management (GITM) World Conference, Atlanta, GA.
66. Galluch, P., Otim, S., Klein, R., and Thatcher, J.B. (2007). "Online Vendor Choice for Air Travel Ticketing: The Role of Trust and Switching Costs." In the Proceedings of Web 2007, Montreal, Canada.
67. Roberts, N.H., Thatcher, J.B., and Klein, R. (2007). "Tying Context to Post-Adoption Behavior with Information Technology: A Conceptual and Operational Definition of Mindfulness." In the Proceedings of the Americas Conference on Information Systems, Keystone, CO.
68. Thatcher, J.B., McKnight, D.H., Gundlach, M.J., and Srite, M. (2007). "Individual and Human Assisted Computer Self-Efficacy: An Empirical Investigation." In the Proceedings of the Internationale Tagung Wirtschaftsinformatik, Karlsruhe, Germany.
69. Galluch, P. and Thatcher, J.B. (2007). "Maladaptive vs. Adaptive Use of Internet Applications in the Classroom: A Test of Competing Models." In the Proceedings of the Southern Association on Information Systems, Jacksonville, FL.
70. Roberts, N.H., Thatcher, J.B., and Klein, R. (2007). "Using Information Technology Mindfully." In the Proceedings of the Southern Association on Information Systems, Jacksonville, FL.
71. Li, L., Rong, G., and Thatcher, J.B., (2007). "Fostering Purchasing Intention: The Influence of Appearance and Functionality on Consumers' Initial Trust in a Web Vendor." In the Proceedings of the Southern Association on Information Systems, Jacksonville, FL.
72. Galluch, P.G. and Thatcher, J.B. (2006). "Slacking and the Internet in the Classroom: A Preliminary Investigation." In the Proceedings of the AIS Special Interest Group on Human Computer Interaction Conference, Milwaukee, WI.
73. Treadway, D.C., Ferris, G.R., Duke, A.B., Adams, G.L., Ammeter, A.P., and Thatcher, J.B. (2005). "The Moderating Role of Subordinate Political Skill on Supervisors' Impressions of Influence Tactics and Subsequent Performance Ratings." In the Proceedings of the Southern Management Association, Charleston, SC.
74. Mao, E., Srite, M. and Thatcher, J.B. (2005). "An Analysis of Mobile Phone Adoption in China." In the Proceedings of the Global Information Technology Management Conference, Anchorage, AL.
75. Yaprak, O., Thatcher, J.B., Srite, M., and Mao, E. (2004). "Efficacy, Innovation, and Perceived Behavioral Control in Turkey: Examining Enhanced Mobile Phone Service Usage Behaviors." In the Proceedings of the International Business Management Conference, Amman, Jordan.
76. Thatcher, J.B., Liu, Y., and Stepina, L.P. (2002). "The Role of the Work Itself: A Theoretical and Empirical Examination of Intrinsic Motivation's Influence on IT Workers' Attitudes and Intentions." In the Proceedings of the ACM Special Interest Group on Computer Personnel Research, Kristiansand, Norway.
77. Gundlach, M.J. and Thatcher, J.B. (2002). "Beliefs about Computers and Organizational Implications." In the Proceedings of the Annual Meeting of the Society for Industrial and Organizational Psychology, Toronto, Canada.
78. Srite, M., Thatcher, J.B., Stepina, L.P. and Liu, Y. (2002). "Culture, Overload, and Personal Innovativeness with Information Technology." In the Proceedings of the 5th Annual Meeting of the Southern Association for Information Systems, Savannah, GA.
79. Thatcher, J.B. and Stepina, L.P. (2001). "IT Worker Turnover: An Integrative Model and Empirical Test." In the Proceedings of the International Conference on Information Systems, New Orleans, LA.

80. Thatcher J.B. and Stepina, L.P. (2001). "Professionalism, Job Characteristics, and Work Beliefs: An Empirical Examination of Female and Male Information Technology Workers." In the Proceedings of the Annual Meeting of the Southern Management Association, New Orleans, LA.
81. Thatcher J.B., Marett, K. and Adams, G. "Information Technology, Transaction Costs Economics, and the Knowledge Based View of the Firm: A Synthesis and Extension of the Literature." (2001). In the Proceedings of the Southern Management Association, New Orleans, LA.
82. Boyle, R. and Thatcher, J.B. (2001). "Organizational Commitment and IT Workers: A Conceptual Model." In the Proceedings of the Southern Association for Information Systems, Savannah, GA.
83. Thatcher, J.B. and Perrewe, P. (2000). "An Empirical Examination of Computer Self-Efficacy: The Role of Personality and Anxiety." In the Proceedings of the Southern Management Association, Orlando, FL.
84. Gundlach, M.J. and Thatcher, J.B. (2000). "Computer Self-Efficacy: Examining the Multi-Dimensional Nature of the Construct." In the Proceedings of the Southern Management Association, Orlando, FL.
85. Thatcher, J.B., Brower, R.S., and Mason, R. (2000). "Diffusion of Technology within Organizational Fields: An Interpretive Case Study of Mental Health Provision in Florida." In the Proceedings of the Association for Research on Non-Profit and Voluntary Actions Conference, New Orleans, LA.
86. Kuhlmeier, D., Thatcher, J.B., and Srite, M. (2000). "The Internet and Non-Profits: Implications for Organizations' Structure." In the Proceedings of the Association for Research on Non-Profit and Voluntary Actions Conference, New Orleans, LA.
87. Thatcher J.B., Srite M., and Diakourakis, E. (2000). "Synthesizing Structuration and Institutional Theory: Two Public Sector Cases." In the Proceedings of the Southern Association for Information Systems, Atlanta, GA.
88. Thatcher J.B., Adams, G., and Killingsworth, J.B. (2000). "An Examination of Differences in Public and Private Sector IT Procurement Influences and Practices." In the Proceedings of the Southwest Academy of Management, San Antonio, TX.
89. Kuhlmeier, D., Srite, M., and Thatcher J.B. (1999). "The Effect of Information Technology on the Structure of Non-Profit Organizations: A Case Study of the World Wildlife Fund," In the Proceedings of the Association for Research on Nonprofit and Voluntary Action, New Orleans, LA.

#### **Refereed Conference Presentations and Roundtables**

1. Roth, P., Goldberg, C., and Thatcher J.B., (2015). "The Role of Political Affiliation in Employment Decisions: A Model and Research Agenda." Presented at the Academy of Management, Vancouver, Canada.
2. Williams, C., Fedorowicz, J., Haughton, D., Kavanaugh, A., and Thatcher, J.B. (2015). Use and Impact of Social Media in Community Policing. Presented at the 43rd Research Conference on Communication, Information and Internet Policy, George Mason University School of Law, Arlington, Virginia.
3. Beekhuyzen, J., and Thatcher, J.B., (2015). Diversity in the IT Workforce: Research Issues and Practical Obstacles, European Conference on Information Systems, Muenster, Germany.
4. Appleford, S. and Thatcher, J.B. (2015). "Using the Social Web to Explore Online Discourse: Tools, Techniques, and a Research Agenda," presented at the Social Media Workshop, Hawaii International Conference on System Sciences, Kauai, Hawaii.
5. Thatcher, J.B. and Weaver, B. (2012). "Learning to Listen: How Clemson Built a Social Media Infrastructure to Support Pedagogy, Research, and Outreach." Presented at EDUCAUSE 2012, Denver, Co.
6. Roth, P., Bobko, P., Van Iddekinge, C, and Thatcher, J.B., (2012). "Using Social Media Information for Staffing Decisions: Some Uncharted Territory In Validity Research." Presented at the Academy of Management, Boston, Ma.
7. Roth, P., Bobko, P., Van Iddekinge, C, and Thatcher, J.B., (2012). "Social Media and Employee Selection: Literature-Based Expectations of Adverse Impact. " Presented at the Academy of Management, Boston, MA.

8. Mellott, M., Roberts, N.H., and Thatcher J.B. (2012). "Control Mechanisms and Electronic Medical Record Compliance in a Combat Environment: An Empirical Investigation", The Eighth Annual SC Upstate Research Symposium, Spartanburg, SC.
9. Mellott, M., Thatcher, J.B., Roberts, N., Carter, M., and Grover, V. (2011). "What are the Roles of the Medical Chief Information Officer (CIO)?" Presented at the Academy of Health Science, Houston, Tx.
10. Carter, M.S., Grover, V., and Thatcher, J.B., (2010). "New Leadership Roles in the Digital World." Presented at the Pre-ICIS SIM Academic Workshop.
11. Ozkan, G., Miller, J., and Thatcher, J.B. (2009). "Implications of Zones of Tolerance on Service Quality." Presented at INFORMS, San Diego, CA.
12. Galluch, P., Henry, R. and Thatcher, J.B. (2007). "The Role of Information Systems in a Multi-Tasking Environment and the Impact on Performance." Presented at the Academy of Management, Philadelphia, PA.
13. Roberts, N.H., Thatcher, J.B., and Klein, R. (2006). "Mindfulness in the Domain of Information Systems." Presented at the Diffusion Interest Group in Information Technology (DIGIT) Workshop, Milwaukee, WI.
14. Mao, E., Srite, M., Thatcher, J.B. and Yaprak, O. (2004). "Developing a Research Model to Study Advanced Mobile Phone Services Adoption." Presented at Organizations and Society in Information Systems (OASIS) Workshop, Washington, D.C.
15. Arsal, R., Thatcher, J.B., and McKnight, D.H. (2004). Trust in Technology: An Empirical Examination of the Construct." Presented at the Diffusion Interest Group in Information Technology (DIGIT) Workshop, Washington D.C.
16. Yaprak, O. and Thatcher, J.B. (2003). "How Individuals' Differences Effect Beliefs Leading to the Use of Mobile Phone Services: An Empirical Study of the Influence of Self-efficacy, Personal Innovativeness, Usefulness, Ease-of-service, Accessibility and Price." Presented at the EURO/INFORMS Joint International Meeting, Istanbul, Turkey.
17. Thatcher, J.B. and Ahuja, M.K. (2000). "Intention to Explore Information Technology: An Examination of the Effects of the Task Environment and Differences Across Genders." Presented at the Academy of Management, Toronto, Canada.
18. Thatcher, J.B. and Brower, R.S. (1998). "Understanding Technology in Public Organizations: Extending the Structuration Model." Presented at the Academy of Management, San Diego, CA.

### **Book Chapters**

1. Carter, M., Grover, V., & Thatcher, J. B. (2016). "Mobile phone identity: The mobile phone as part of me." Encyclopedia of E-Commerce Development, Implementation, and Management. IGI Global.
2. Johnson, R. D., Thatcher, J. B., & Burlison, J. (2016). A framework and research agenda for studying eHRM: Automating and informing capabilities of HR technology. Research in Human Resource Management: HRM Theory and Research on New Employment Relationships. *Charlotte, NC: Information Age*.
3. Tams, S., Thatcher, J.B., and Ahuja, M. (2015). "The Impact of Interruptions on Technology Usage: Exploring Interdependencies Between Demands from Interruptions, Worker Control, and Role-Based Stress." Information Systems and Neuroscience. Springer International Publishing, pp. 19-25.
4. Chin, W., Thatcher, J.B., Wright, R., and Steele, D. (2013). "Controlling for Common Method Variance in PLS Analysis: The Measured Latent Marker Variable Approach." New Perspectives in Partial Least Squares and Related Methods. Springer New York, pp. 231-239.
5. Carter, M., Grover, V., and Thatcher, J.B., (2013). "Mobile Devices and the Self: Developing the Concept of Mobile Phone Identity." Strategy, Adoption, and Competitive Advantage of Mobile Services in the Global Economy, In Lee, Ed. IGI Global, Hershey, PA. pp. 150-164.
6. Li, X., Rong, G., Thatcher, J.B., and Carter, M. (2011). "Swift Trust in Web Vendors: The Role of Appearance and Functionality." In Organizational and End-User Interactions: New Perspectives. Clarke S., and Dwivedi, A. Eds. IGI Global, Hershey, PA. pp. 102-122.

7. Arsal, R., Thatcher, J.B., Zagenczyk, T.J., McKnight, D.H., & Ahuja, M. (2011). Commitment, trust, and autonomy: Tying perceptions of the organization and the job to perceptions of IT. In Organizational and End-User Interactions: New Perspectives. Clarke S., and Dwivedi, A. Eds. IGI Global, Hershey, PA. pp. 248-271.
8. Gerow, J.E., Galy, E., Thatcher, J.B., and Srite, M. (2010). "Within-Culture Variation and Information Technology," in: Technological Advancement in Developed and Developing Countries: Discoveries in Global Information Management, G. Hunter and F. Tan (eds.), IGI Global, Hershey, PA, pp. 337-364.
9. Guy, M.E. and Thatcher, J.B. (2004). "Diversity, Administration, and Governance". In Sound Governance: Policy and Administrative Innovations. Farazmand, A. Eds. Praeger/Greenwood, Westport: CT, pp. 187-208

#### Other Published Articles

1. Lowry, P.B., and Thatcher, J.B., (2020). "Update Your Assumptions: How Ph.D. Students Can Achieve Success During their Ph.D. Program Studies in a Business Field." Decisionline. <https://decisionsciences.org/update-your-assumptions-how-ph-d-students-can-achieve-success-during-their-ph-d-program-studies-in-a-business-field/>
2. Grover, V. and Thatcher, J.B. (2010). "The 10 Mistakes Students Make in their Doctoral Program Revisited: The Student Response (Part Two)." Decisionline. 41(3) 15-19.
3. Grover, V. and Thatcher, J.B. (2010). "The 10 Mistakes Students Make in their Doctoral Program Revisited: The Student Response (Part One)." Decisionline. 41(2) 15-19.
4. Schwarz, A., Thatcher, J.B., and Grover, V.G. (October 2008). "Making the Transition from Doctoral Student to Assistant Professor." Decisionline. 39 (10) 24-28.
5. Grover, V. and Thatcher, J.B., (January 2008). "Building Cultures of Completion in Ph.D. Programs." Decisionline. 39 (1) 15-18.

#### INVITED PRESENTATIONS

- |   |   |
|---|---|
| 1. Aalto University                         | 25. Universität Augsburg                                |
| 2. Arizona State University                 | 26. Universidad de Sevilla                              |
| 3. Auburn University                        | 27. University of Alabama                               |
| 4. Baylor University                        | 28. University of Arizona                               |
| 5. Brigham Young University                 | 29. University of Arkansas                              |
| 6. Chang Gung University                    | 30. University of Central Florida                       |
| 7. City University of Hong Kong             | 31. University of Cincinnati                            |
| 8. Colorado State University                | 32. University of Dayton                                |
| 9. Florida International University         | 33. University of Delaware                              |
| 10. Florida State University                | 34. University of Georgia                               |
| 11. George Washington University            | 35. University of Memphis                               |
| 12. Georgia State University                | 36. University of Minnesota                             |
| 13. HEC Montréal                            | 37. University of Notre Dame                            |
| 14. Iowa State University                   | 38. University of Nottingham - Ningbo                   |
| 15. ITU - Copenhagen                        | 39. University of Oklahoma                              |
| 16. Ludwig Maximilians Universität – Munich | 40. University of Pittsburgh                            |
| 17. Neu-Ulm University of Applied Sciences  | 41. University of South Florida                         |
| 18. Northumbria University                  | 42. University of Texas-San Antonio                     |
| 19. Open Universiteit - Netherlands         | 43. University of Utah                                  |
| 20. Polytechnic University of Hong Kong     | 44. Virginia Commonwealth University                    |
| 21. Royal Hollowell University              | 45. Virginia Polytechnic Institute and State University |
| 22. Technische Universität München (TUM)    | 46. Washington State University                         |
| 23. Temple University                       |   |
| 24. Texas Tech University                   |   |



## GRADUATE STUDENT ADVISING

### Dissertation Chair or Co-Chair

1. Almarzouq, Mohammad, Clemson University (Management Information Systems, 2009).  
Initial Placement: Kuwait University
2. Burleson, James, Clemson University (Management Information Systems, 2016).  
Initial Placement: California Polytechnic State University in San Luis Obispo.
3. Craig, Kevin, Clemson University (Management Information Systems, 2015).  
Initial Placement: Baruch College, Current: Auburn University.
4. Dinger, Michael. Clemson University (Management Information Systems, 2011).  
Initial Placement: Henderson State University, Current: USC-Upstate.
5. Esposito, Marie, Clemson University (Management Information Systems, 2019).  
Initial Placement: University of Central Arkansas
6. Galluch, Pamela. Clemson University (Management Information Systems, 2009).  
Initial Placement: Roanoke College, Current: The College of William and Mary
7. Gerow, Jennifer. Clemson University (Management Information Systems, 2011).  
Initial Placement: Virginia Military Institute
8. Mathews, Kevin. Clemson University (Management Information Systems, 2019).  
Initial Placement: Ohio University, Current: UNC-Wilmington
9. Mellot, Mark. Clemson University (Policy Studies, 2010).  
Initial Placement: Baylor University, Current: Global Connections to Employment.
10. Nability-Grover, Teagen. University of Alabama, (Management Information Systems, 2020).  
Initial Placement: Boise State University
11. Pienta, Dan. Clemson University (Management Information Systems, 2019).  
Initial Placement: Baylor University
12. Pu, Wenxi. Clemson University (Management Information Systems, 2020).  
Initial Placement: University of Manitoba
13. Tams, Stefan. Clemson University (Management Information Systems, 2011).  
Initial Placement: HEC Montreal
14. Wade, Julie, Clemson University (Management Information Systems, 2015).  
Initial Placement: USC-Upstate
15. Yang, Ning, University of Alabama (Management Information Systems, in-progress)

### Dissertation Committee Member

16. Ayyagari, Ramakrishna. Clemson University (Management Information Systems, 2007).  
Initial Placement: University of Massachusetts-Boston
17. Carter, Michelle. Clemson University (Management Information Systems, 2012).  
Initial Placement: University of Nebraska-Omaha, Current: Washington State University.
18. Lim, Jaejoo. Clemson University (Management Information Systems, 2007).  
Initial Placement: South Carolina State University, Current: University of Arkansas-Fort Smith
19. Green, Andrew. Nova Southeastern University (Management Information Systems, in-progress).  
Initial Placement: Kennesaw State University

### External Examiner/Paper Advisor/Opponent

20. Bagayogo, Fatuo, McGill University (2014).
21. Chan, Tommy. Hong Kong Baptist University (2017).
22. De Kok, Arjan. Utrecht University (2017).
23. Fong, Lei Chun. Hong Kong Polytechnic University (2016).
24. Lee, Alan. Hong Kong Polytechnic University (2017).

25. Stana, Raluca. Information Technology University – Copenhagen (2019).
26. Wong, Randy. Hong Kong Baptist University (2020).
27. Pflüger, Christoph. Technical University of Munich (2020).
28. Klinker, Kai. Technical University of Munich (2020).
29. Hedrén, Andreas. Uppsala University (2020).

### **FUNDED RESEARCH**

My research has been funded through grants by federal agencies such as the National Science Foundation and the National Parks Service and through support of Fortune 500 companies such as Salesforce.com and IBM. It has also received support from the Department of Management and Creative Inquiry programs at Clemson University. My funded work resides at the intersection of **social media**, **cybersecurity**, and **cyberinfrastructure**.

#### **Externally Funded**

1. Supporting a Community Building Workshop in Computer Education Research, National Science Foundation, Principal Investigator (PI) (2013). \$30,021.
2. Cape Hatteras National Park and Social Media Listening, National Parks Service Co-Principal Investigator (Co-PI) (2013). \$11,750
3. Collaborative Research: Planning Grant: I/UCRC for Social Technologies and Analytics. National Science Foundation (2013). PI - \$15,985
4. CC-NIE Integration: Clemson-NextNet, National Science Foundation. (2012). Senior Personnel responsible for an application layer on curating and transporting social media data - \$999,378.
5. EAGER: Prototype Tool for Visualizing Online Polarization, National Science Foundation. (2012). PI, Co-PIs - Appleford, S., Burton, O., and Byrd, V. - \$262,653.
6. INSPIRE: Tools, Models, and Innovation Platforms for Research on Social Media, National Science Foundation. (2012). Subcontractor, PI-Robert Mason, University of Washington. \$997,118.
7. IBM Center for the Business of Government (2012). Co-PI –Carter, L., NC A&T. \$20,000.

### **TEACHING**

I teach courses on innovation, emerging technologies, social media, telecommunications, and strategic management at the Undergraduate and Graduate Levels. My Creative Inquiry course, focused on social media and analytics using Clemson's Social Media Listening Center, has had its work featured on local television, in case studies by Fortune 500 companies, and mentioned in magazines such as Fortune and Forbes. I have won teaching awards at Florida State University and Clemson University. In 2012, my team was recognized for innovation in technology education in the state of South Carolina.

#### **Teaching Awards**

Innovision Technology Award – Statewide Award for Innovation in Education – [www.innovisionawards.org](http://www.innovisionawards.org) (2012).

Undergraduate Teaching Excellence Award, College of Business and Behavioral Science (CBBS), Clemson University, (2008).

Graduate Student Teaching Excellence Award, College of Business, Florida State University, (2001).

### **LEADERSHIP AND SERVICE ACTIVITIES**

#### **Leadership in the Academic Community**

AIS Representative, MISQ Policy Committee (2019-present).

President, Association for Information Systems (2015-2018).

AIS Representative at Partnership for the Advancement of Computer Education (PACE) (2012, 2013, 2014).

Vice-President of Membership, Association for Information Systems (AIS) (2009-2015).

Treasurer, SIG-Adoption and Diffusion of Information Technology, AIS (2010-Present).  
Past-President, SIG-Adoption and Diffusion of Information Technology, AIS (2010-2011).  
President, SIG-Adoption and Diffusion of Information Technology, AIS (2009-2010).  
President-Elect, SIG-Adoption and Diffusion of Information Technology, AIS (2008-2009).  
Vice-President Meetings, SIG-Adoption and Diffusion of Information Technology, AIS (2007-2008)  
Program Chair, Diffusion Interest Group in Information Technology (DIGIT) Workshop (2007).

### **Conference and Workshop Committee Service**

PhD Consortium Co-Chair, International Conference on Information Systems (2024).  
Mid-Career Consortium Co-Chair, Americas Conference on Information Systems (2022).  
Co-Chair, AMCIS 2020 Conference (2016-2020).  
Vice-Chair, Sponsorships, International Conference on Information Systems (2021).  
Track Chair, European Conference on Information Systems (2018).  
Track Co-Chair, Social Media, International Conference on Information Systems (2015).  
Track Co-Chair, Diversity and Inclusion in the IT Workforce, European Conference on Information Systems (2015).  
Conference Program Committee, PACE Workshop Computing Education (2014).  
Doctoral Student Consortium Advisor, Pacific Asia Conference on Information Systems (2014).  
Track Co-Chair, IS Innovation, Adoption, and Diffusion, European Conference on Information Systems (2013).  
Track Co-Chair, Human Behavior in IT Adoption and Use, International Conference on Information Systems (2012).  
Placement Co-Chair, Americas Conference on Information Systems (2012).  
Associate Editor, International Conference on Information Systems, (2007, 2008, 2010, 2011).  
Associate Editor, Organizational Communication and Information Systems Division, Academy of Management (2007-2010).  
Associate Editor, Technology Diffusion Track, Internationale Tagung Wirtschaftsinformatik, (2011).  
Mini-Track Chair, Individual Differences and Innovation Diffusion, IT Diffusion Track, Americas Conference on Information Systems (2008, 2011).  
Mini-Track Chair, General Topics, IT Diffusion Track, Americas Conference on Information Systems (2010).  
Track Chair, IT Diffusion Track, Americas Conference on Information Systems (2009).

### **Editorial Service to Journals**

Senior Editor, Information Systems Research (2021-present).  
Senior Editor, Journal of the AIS (2019-present).  
Senior Editor, MIS Quarterly (2015-2019).  
Senior Editor, Decision Sciences (2015-2017).  
Senior Editor, AIS Transactions on Human Computer Interaction (2014-present).  
Advisory Board, Journal of the Association for Information Systems (2016-2019).  
Associate Editor, European Journal of Information Systems (2016-2020).  
Associate Editor, Information and Management (2012-2015).  
Associate Editor, Information Systems Research (2008-2013).  
Associate Editor, Information, Technology, and People (2008-2017).  
Editorial Board, Journal of the Association for Information Systems (2008-2019).

### **University Committee Service**

Graduate Academic Integrity Committee (2016-2018).  
Vice-Provost of Entrepreneurship Search Committee (2016).  
Vice-Provost of Undergraduate Studies Search Committee (2015).  
Academic Technology Council (2012-2017).  
Institutional Review Board, Clemson University, (2012-2015).  
Graduate Council, Clemson University (2007-2012).

### **College Committee Service**

College Tenure and Promotion Committee, Fox School of Business, Temple University (2020-present).  
Faculty Executive Board, Culverhouse College of Business, University of Alabama (2019-2020).  
President, College of Business and Behavioral Science, Faculty Advisory Council, Clemson University (2010-2011).  
Associate Dean Search Committee, College of Business and Behavioral Science, Clemson University (2010-2011).  
Member, College of Business and Behavioral Science, Faculty Advisory Council, Clemson University (2009-2010).

### **Department Committee Service**

MIS PhD Program Coordinator, Temple University (2021-present).  
Member, MIS PhD Program Committee, Temple University (2020-present).  
Chair, MIS PhD Program Committee, University of Alabama (2019-2020).  
Tenure, Promotion and Retention Committee, Clemson University/University of Alabama (2014-2020).  
Co-Chair, MIS Faculty Search Committee, Clemson University (2014).  
Chair, MIS Faculty Search Committee, Clemson University (2013).  
Graduate Programs Committee (2011-2013; 2017-2018).  
Department Advisory Committee, Clemson University (2008-2012; 2017-2018).

## **ACADEMIC HONORS**

### **Field-Based Recognition**

AIS Technology VISION Award (2020).  
AIS Sandra Slaughter Service Award (2020).  
Technische Universität München Ambassador (2020).  
AIS Fellow (2019).  
AIS Senior Scholar (2018).  
AIS Leadership Appreciation Award (2015; 2018; 2019).  
Information Systems Research Service Award (2013).  
Associate Editor of the Year, Information Systems Research (2012).  
Circle of Compadres, ISDSA Ph.D. Project (2012).  
AMCIS Leadership Appreciation Award (2012).  
SIGADIT Service Excellence Award, (2009-2010, 2011-2012).

### **Fellowships**

Weizenbaum Institute Research Fellow (2020) – suspended due to COVID.  
Vellux Vellum Fellow, Vellux Foundation, Denmark (2016).

### **University Recognition**

Faculty Excellence Award, Clemson University (2008, 2011, 2018).

### **College Based Recognition**

Senior Scholar Excellence Award, College of Business, Clemson University (2017).  
Senior Scholar Excellence Award, College of Business and Behavioral Science (CBBS), Clemson University (2012).  
Undergraduate Teaching Excellence Award, CBBS, Clemson University (2007).  
Emerging Scholar Research Excellence Award, CBBS, Clemson University (2006).

### **Department Recognition**

MIS Researcher of the Year Award, Temple University (2021).

### **Honor Societies**

Beta Gamma Sigma Honor Society, Florida State University (2002).  
Phi Beta Kappa Honor Society, University of Utah (1994).

Phi Alpha Theta Honor Society, University of Utah (1993).  
Phi Kappa Phi Honor Society, University of Utah (1993).  
Skull and Bones Junior Honor Society, University of Utah (1992).

### **WORK EXPERIENCE**

Temple University, Philadelphia, PA (2020-Present).  
Milton F. Stauffer Professor, Department of Management Information Systems, Fox School of Business.

University of Alabama, Tuscaloosa, AL (2018-2020).  
MIS Endowed Faculty Fellow, Department of Information Systems, Statistics, and Management Science, Culverhouse College of Business.

Information Technology University – Copenhagen (2018-present).  
Visiting Full Professor - Technology, Innovation Management & Entrepreneurship Research Group.

Clemson University, Clemson, SC (2017-2018).  
Trevillian Professor – Department of Management, College of Business.

Clemson University, Clemson, SC (2013-2018).  
Full Professor – Department of Management, College of Business.

Clemson University, Clemson, SC (2013-2016).  
Director - Social Analytics Institute, College of Business and Behavioral Science.

Clemson University, Clemson, SC (2009-2012).  
Director – Social Media Listening Center, College of Business and Behavioral Science.

VuRoom, Greenville, SC (2012-2015).  
Minority owner - social media start-up focused on the K-12 education market.

Clemson University, Clemson, SC (2008-2013).  
Associate Professor – Department of Management, College of Business and Behavioral Science

Clemson University, Clemson, SC (2002-2008).  
Assistant Professor – Department of Management, College of Business and Behavioral Science

### **VISITING POSITIONS**

Weizenbaum-Institute, Universität Potsdam (Summer 2020)  
Research Fellow -- Chair for Business Informatics, esp. Social Media and Data Science – unable to fulfill due to COVID-19 Pandemic.

Technische Universität München (TUM), (2019).  
Visiting Professor – Chair for Computer Science in Economics

Universität Augsburg, (Summer 2018).  
Visiting Scholar – Chair for Information Systems and Management

Information Technology University – Copenhagen (Summer 2016).  
Vellux Vellum Fellow - Technology, Innovation Management & Entrepreneurship Research Group.

Hong Kong Baptist University (Summer 2016, Summer 2018, Summer 2019).  
Visiting Scholar – Information Systems and e-Business Management

Technische Universität München (TUM), (Summer 2015).  
Visiting Scholar – Chair for Computer Science in Economics

Hong Kong Polytechnic University (Spring, 2012, Winter 2018, Winter 2019).  
Visiting Scholar – Information Systems and e-Business Management

## Recent Media Appearances

1. Melwert, J. (2021). "Pennsylvania COVID-19 app has helped, but Temple expert says improvements needed." KYWW 4/2/2021 <https://www.audacy.com/kywnewsradio/news/local/temple-expert-suggests-improvement-to-pennsylvania-covid-app>
2. Hetrick, C. (2021). "Facebook restricted a West Philly activist as it grappled with fallout from the Capitol riots." Philadelphia Inquirer 2/2/2021 <https://www.inquirer.com/business/facebook-left-wing-activist-ban-twitter-free-speech-20210202.html>
3. Leon, M. (2020). "The massive SolarWinds hack: What happened, and what it means for U.S. cyber security." KYWW 12/18/2020 <https://www.radio.com/kywnewsradio/news/local/what-the-solarwinds-hack-means-for-u-s-cyber-security>
4. Reese, C. (2020). "Job hunting? "When you say it online, it never goes away," and that includes your political posts on social media" KYWW 11/10/2020 <https://www.radio.com/kywnewsradio/podcasts/kyw-newsradio-in-depth-229/job-hunting-when-you-say-it-online-it-never-goes-away-and-that-includes-your-political-posts-on-social-media-349795246>